

Due to increased participation and demand for campsites during Spookapalooza weekend, the following reservation guidelines are being put into place for Spookapalooza 2020. These guidelines are being put in place to provide all guests an equal opportunity for booking the available campsites.

- 1. The dates of October 30 November 1, 2020 will not be available for booking until November 1, 2019 beginning at 9:00 am.
- 2. On November 1, 2019 at 9:00 am we will begin taking Spookapalooza 2020 reservations both in person and over the phone. No online reservations will be taken for the Spookapalooza 2020 dates so that staff can verify compliance with the Spookapalooza reservation policies.
- 3. No guest will be allowed to book more than two sites.

On November 1, 2019 at 9:00 am we will begin taking reservations in person at the DeSoto State Park Country Store and DeSoto State Park Lodge. Reservations can also be made over the phone by calling the Country Store at 256-845-5075 or the Lodge at 256-845-5380. Additional staff will be on hand to assist guests with making reservations on that day.

Please note that no reservation requests made by email or voicemail will be accepted. Please do not leave voicemails for the Country Store regarding Spookapalooza reservations.

Once all 94 Improved Campsites have been reserved, guests may request to be added to the waiting list for Spookapalooza 2020.

As a reminder, DeSoto State Park has a 72 Hour cancellation policy. Any reservations not cancelled within 72 hours will forfeit their deposit. This policy will be strictly adhered to for all Spookapalooza reservations.

Any questions or comments regarding this policy should be directed to <u>desoto.admin@dcnr.alabama.gov</u>.

Thank you for your understanding and cooperation.