



Lake Guntersville State Park

Guest Services

- Boat Rentals Ext. 7459
 - Boat rentals are available at the Town Creek Fishing Center. Check the Front Desk for seasonal hours.
- Boat Parking Ext. 7442
 - The campground provides a transient dock for a minimal fee to registered guests.
 - Guests at the Lodge are asked to unhitch boats and place in a separate parking space; for more information on hook-ups please contact the Front Desk.
- Baby Cribs
 - Pack-n-Play portable cribs are available at the Front Desk for \$11.00 a night.
- Campground Store Ext. 7455
- The Campground Store is located at the entrance to the campground on Aubrey Carr Drive within the park and has a variety of items needed during your stay. Hours vary by seasons. For information and campground reservations, please dial 256-571-5455.
- Camping Cabins
 - A concession of RRM can be reserved online and by calling 256-506-6608 ext. 7467.
- Charges
- Charges to your room may be made at the Pinecrest Dining Room and the Hickory Lounge with your credit card on file at the Front Desk.
- Check-In/Check-Out
 - Check-in time is 4:00pm. Check-out time is 11:00am.
- Coffee
 - Coffee pots are located in all rooms.
- Eagle Awareness
 - The information station is located in the Lobby. Eagle Awareness season is from late January to February.
- Emergencies 256-571-5440, Ext. 0
- Please contact the Front Desk at 256-571-5440 ext.0, so they may assist you and contact the proper services.
- Event Space Ext. 7445
 - The Lodge and park have multiple spaces available for varying meeting sizes and needs.
 - Please contact our Sales Department for further assistance.
- Fax
- Our fax number is 256-571-5459. Service is available at the Front Desk. There is a \$1.00 fee for long distance faxes.

- Fitness Center
- The fitness center is located across from the pool. Children under 18 must be accompanied by an adult.
- Fishing
- For information on rentals, license and accessories, please contact the Town Creek Fishing Center at 256-582-8358, ext. 7459 or the Country Store at 256-571-5455, ext. 7455.
- Gift Cards
 - Alabama State Park gift cards are available year-round at the Front Desk.
- Gift Shop Ext. 7456
- The gift shop is located at the entrance of the Lobby and provides basic needs, souvenirs, lodge shirts and more.
- Golf 256-571-5458
 - The Eagle's Nest is an 18-hole championship course and includes a stocked pro shop.
- Hickory Lounge Ext. 7462
 - Our Lounge is located to the left of the lower level in the Lodge, directly across from the Pinecrest Dining Room.
- Housekeeping
 - If you are in need of additional supplies during your stay such as toilet paper, soap, garbage bags, light bulbs, etc., you may call or stop by the Front Desk.
- Ice
- Ice machines are available in the vending areas on either wing of the Lodge. Special requests should be addressed at the Front Desk.
- Internet
 - The Lodge and rooms have Wi-Fi access, so please be cautious of confidential material.
- Laundry
- For your convenience, a coin laundry is available in both wings, mid-section. See room layout map for exact location.
- Naturalist Ext. 7480
- Be sure to ask about our guided hikes by our Park Naturalist. Information on times, locations, and events can be obtained at the Front Desk or by contacting the naturalist office.
- Park Office Hours 256-571-5444
 - Monday through Friday from 9:00am to 5:00pm.
- Pet Policy
- Rooms are available that are pet friendly for an additional charge of \$16.50 per pet, per night. Pets vacationing non-pet friendly occupancy will be charged a \$100.00 clean up fee to registered guests. Pets are not allowed in the beach area at any time. There are pet walk areas available throughout the park. Please clean up and dispose of any waste. Pets must be on a leash at all times.
- Pinecrest Dining Room Ext. 7485
 - The Pinecrest Dining Room is located on the lower level tier of the Lodge across from the Hickory Lounge. Open for lunch and dinner seven days a week and or breakfast on Saturday and Sunday. To go orders may be placed during normal business hours by dialing ext. 7485. If a to go order is placed, just come, and pick up your order from the dining room.
- Pool
 - The pool area is located on the lower terrace and is open from 8:00am to 10:00pm (seasonally).
 - Rules and safety tips are posted. Children must be accompanied by an adult.
 - The pool is for registered guests only. There is no lifeguard on duty.

- Ranger's Office Ext. 7444
- Roll Away Beds / Pack 'n' Play Cribs
 - Roll away beds and pack 'n' play cribs are available through the Front Desk for a fee of \$11.00 per night.
- Sales 256-505-6634, Ext. 7445
 - Booking for space? Please call the Sales Department for assistance.
- Shuttle Service Ext. 0
 - Shuttle service is available throughout the park, please call the Front Desk for further details.
- Sauna
 - The wet or dry saunas are located in bathrooms adjoining the fitness center and the pool.
 - Children under 18 must be accompanied by an adult.
- Reservations Ext. 7491
- Contact our Reservations Office for assistance. After hours, please call the Front Desk. You can also reserve online at alapark.com
- Vending
- Vending machines are available in the Main Lobby, by the pool area and near the elevator in each wing of the Lodge.
- Zip Line Reservations 256-886-2517, Ext 7477
 - Make online reservations at www.lakeguntersvillezipline.com.