

## PROCEDURE FOR SPOOOKAPALOOZA 2024 CAMPSITE RESERVATIONS

In a continued effort to promote fairness and integrity for reservation of campsites for our annual Spookapalooza event the following procedure will be followed for Spookapalooza 2024 reservations.

- Only 1 campsite per household will be allowed.
- Reservations must be made for both nights of October 25 and 26, 2024 at a minimum.
- Full payment will be required for all Spookapalooza reservations.
- Campsites will not be available for reservation online, in person, or by phone.
- The ONLY method for requesting campsite reservations for Spookapalooza 2024 will be by submitting a reservations request form (see example on next page). These forms are timestamped as they are received and will also allow us to identify and remove duplicate requests from the same household.
- The reservation request form will be available at the link shown below beginning Wednesday November 1, 2023 between the hours of 9 am and 5 pm. After 5 pm this form will be replaced by a waiting list request form.
- The first 93 requests will be contacted by phone between Thursday, November 2 and Friday November 3, 2023, to book their campsite.
- All requests beyond the first 93 will be placed on the waiting list in the order in which they were received. These requests will be followed by additional waiting list requests made throughout the year.

Reservation Request Form can be found at: https://alabamadnr.az1.gualtrics.com/jfe/form/SV\_enPHdaDJpgBz7iC

Any questions or comments regarding this policy should be directed to <u>desoto.admin@dcnr.alabama.gov</u>.

Thank you for your understanding and cooperation.

## [EXAMPLE] SPOOKAPALOOZA 2024 RESERVATION REQUEST FORM:

The purpose of this form is to ensure that the limited number of campsites available for Spookapalooza 2024 are reserved fairly and in compliance with reservation requirements for this event.

Your responses on this request form does not guarantee you a campsite.

This form will be open on Wednesday, November 1, 2023 beginning at 9 am and closing at 5 pm. All call- backs will begin on Thursday, November 2, 2023. Please note that this will be the only method for requesting sites for Spookapalooza weekend 2024.

The first 93 responses to this form will be contacted and offered a campsite beginning November 2nd; any remaining responses will have the option of being added to our waiting list in the order in which they were received. Those added to the waiting list will not receive a call-back unless sites come open due to cancellations throughout the year.

Please monitor the park's social media sites for updates. Campsite numbers requested on this form are requests only and do not guarantee that specific campsite.

This form must be completed in its entirety and you must select SUBMIT FORM at the end to receive a call-back. Partially completed forms will not be considered.

## ONLY ONE FORM PER HOUSEHOLD. DUPLICATE FORMS WILL NOT BE ACCEPTED.

Please complete the following Camper Information (this helps us pre-fill or confirm your customer account details).

Customer Name:

O First Name\* \_\_\_\_\_

🔾 Last Name\* \_\_\_\_\_

Email address\*

Phone numbers for call-back:

Primary and secondary numbers required. If you only have one, enter it twice.

O Primary Phone*	
Secondary Phone*	
O Additional Phone:	
Customer Address:	
O Address (Line 1)*	
O Address (Line 2)	
O City*	
O State*	
O Zip*	

Your timestamp has been recorded, but this form is not yet complete. Be sure to complete the following questions within 10 minutes and select SUBMIT.

Please indicate your preferred campsites. You can also provide any additional notes about your reservation request.

) 1st Choice:	
2nd Choice:	
3rd Choice:	
Additional Notes:	

To finalize your request, select SUBMIT FORM below. You will receive an email confirming your submission. Call-backs for reservation requests will be returned between November 2 and November 3, 2023 in the order forms are time-stamped.